

# Department of Health and Social Services

## Division of Health Care Quality

**Amanda L. Levering, LMSW**  
Division Director

### Joint Finance Committee Hearing Fiscal Year 2027 Budget

**February 25, 2026**

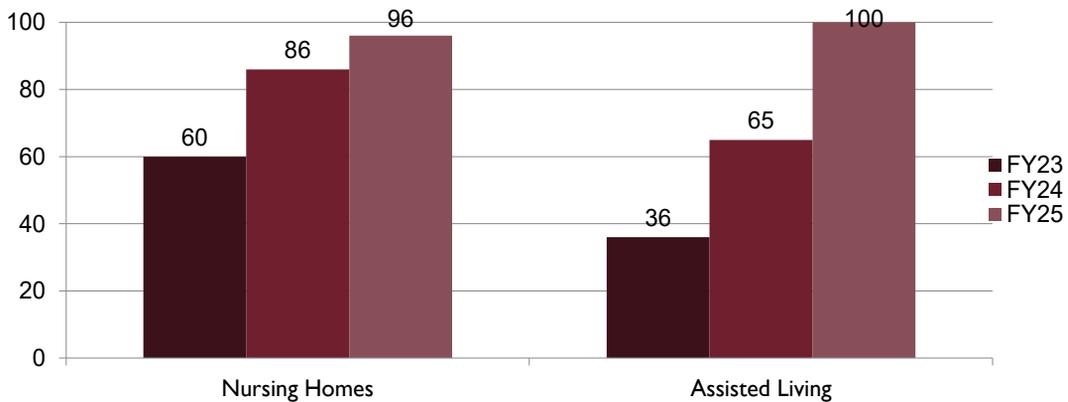


1

## Accomplishments

### Enhanced Annual Survey Completion Rates

*Percentage of required nursing home and assisted living annual surveys completed within each fiscal year*



2

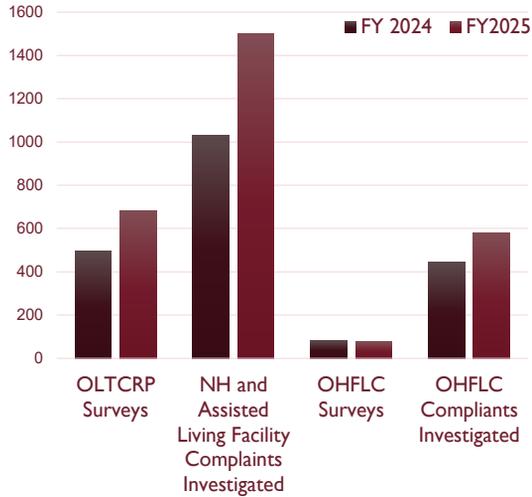
# Accomplishments

## Office of Long-Term Care Resident Protection (OLTCRP)

Surveys: 680  
Complaints Investigated: 1,501

## Office of Health Facilities Licensing and Certification (OHFLC)

Surveys: 76  
Complaints Investigated: 581  
Applications Reviewed: 62



3

# FY 2027 Governor’s Recommended Budget

(\$ in Thousands)

	GF	ASF	NSF	Total
FTEs	46.3	0	29.7	76
Dollars(\$)	\$6,602.7	\$1,616.1	\$2,465.7	\$10,684.5

### Budget Definitions:

- GF – General Funds
- ASF – Appropriated Special Funds
- NSF – Non-Appropriated Special Funds
- FTEs – Full Time Equivalent Positions

4

## Looking Ahead



Survey  
Prioritization



Civil Money Penalty  
Oversight



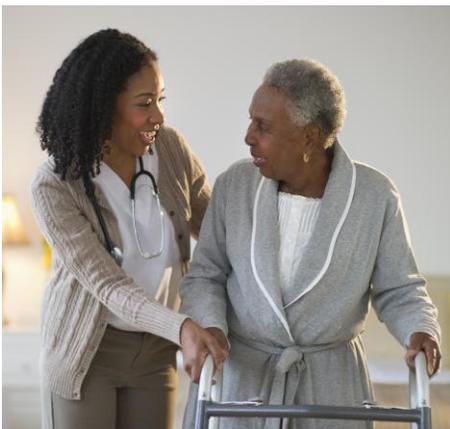
Operational  
Efficiency



5

5

## Looking Ahead



Background Check  
Center Implementation



Legislation Rollout



Quality of Care



6

6

**THANK YOU**

