FY27 DTI Joint Finance Committee Hearing

Acting CIO Jordan Schulties

February 4, 2026

THANK YOU To Our Amazing Team…

What We Do...

- Cybersecurity and Incident Response
- Systems Engineering
- Telecommunications
- Data Center
- Enterprise Service Desk
- Desktop Support
- Output Management
- Vendor Management
- Applications Delivery
- IT Standards and Policies
- Open Data Portal
- FirstMap/GIS
- Cloud Services

- Enterprise Architecture
- Data Management
- Project Management
- Partner Services
- Change Management
- Broadband Office
- State Network
- Mainframe as a Service
- Business Continuity & Disaster Recovery Operations
- Digital Government (Go DE)

Managed

11.6K Computers

8K Phone Consumers

4,525 Switches

1,502 APs

56Gbs of Data/Sec Traveling on State Network to **~700** Buildings

295M Inbound State And K12 Emails

79M Outbound

4.6B Average Cyber Events Ingested Across the State Per Day

48K HRMS/PHRST Self Service Users

Microsoft Teams

21M Chats

360K Meetings

209K Calls

State Network Availability **99.8%**

GO DE **$8.2M** in transactions, **11,800** unique users, **85** applications

350 Open Data Portal Sets Available

80,859 Service Desk Interactions

14M Pages Printed;

101K Checks

150+ IT Projects in Flight at Any Given Time

12.5M FirstMap Views (Location Intelligence)

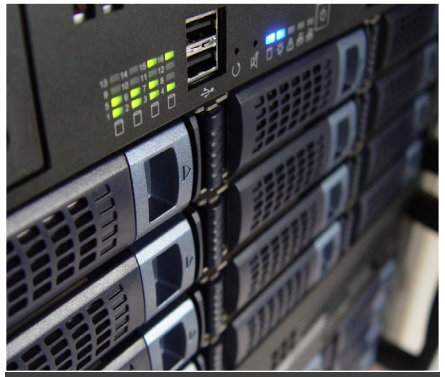
FY 2025

Year in Review

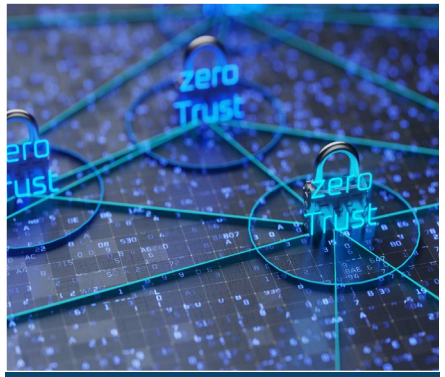
Keeping Delaware Running on Technology 24/7/365!

FY26 Highlights

Email Security Modernization Complete

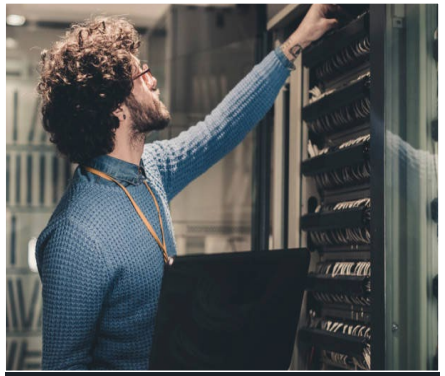


Server Migrations

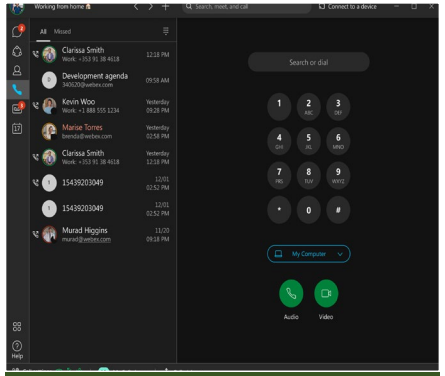


Zero Trust Pilot Program

Go DE Digital Government Platform



Data Center Improvements

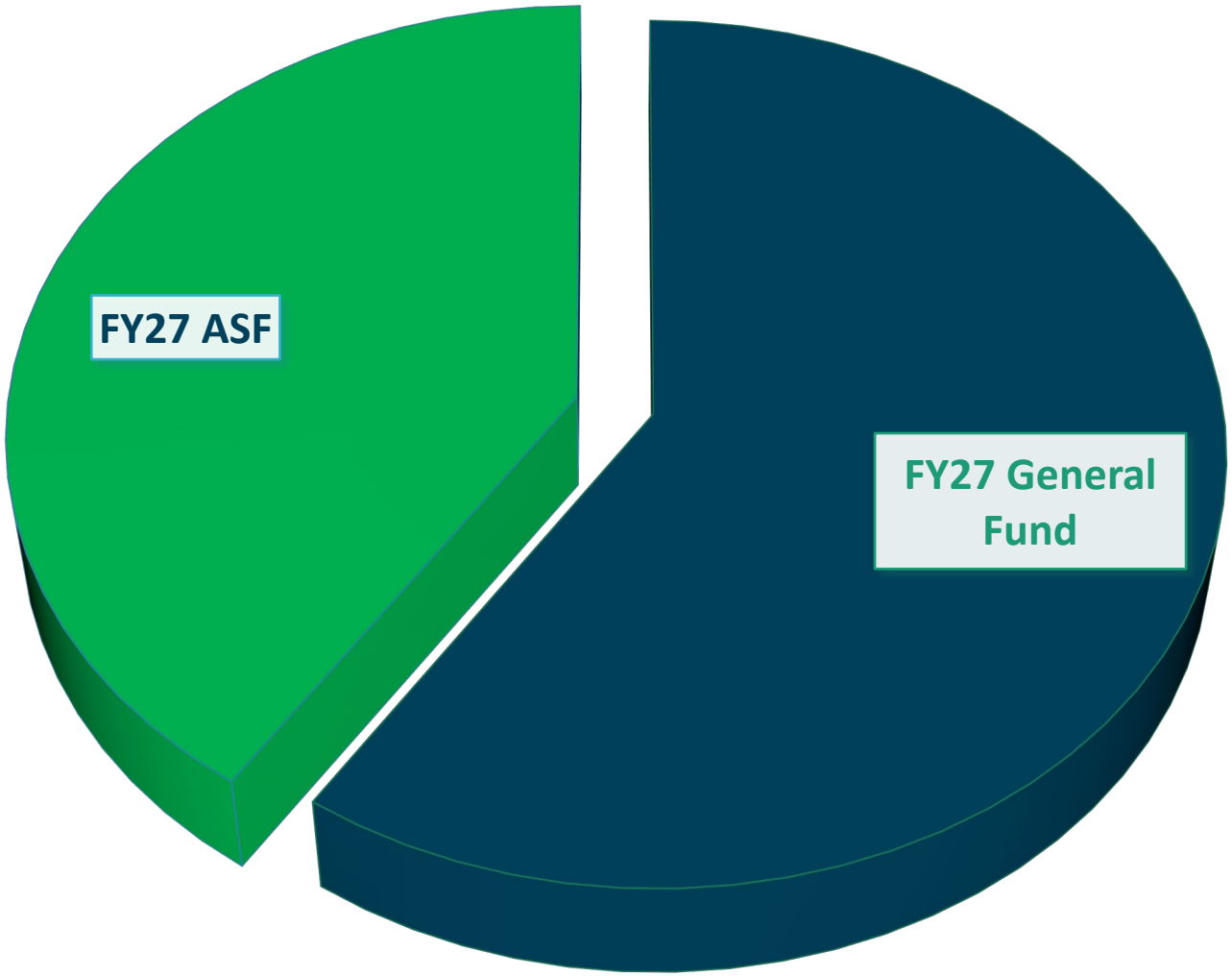


WebEx Migration

Security Incident & Event Management

Privileged Access Management (DTI)

FY27 Governor's Recommended Budget



FY27 General Fund

$69,287,000

FY27 ASF

$48,758,000

FY27 Governor's Recommended General Fund Operating Budget

FY26 General Fund Base Budget	**$61,454,600**
FY27 Request to Support:	
Personnel Contingency	**$765,400**
Base Adjustment	**$7,209,700**
Reduction in User Accounts	**($142,700)**
FY27 General Fund Budget Request	**$69,287,000**

State Cloud Infrastructure

$1.2M

State Cloud Infrastructure (DTI public and private cloud services)

Cybersecurity

$1.563M
Zero Trust Network Access

$453,000
Privileged Access Management

$400,000
Security Information and Event Management (ASF)

$448,600
Email Phishing Tools
($361,500 ASF/$87,100 GF)

$145,000
Endpoint Detection and Response

$9,000
Statewide COOP Exercise

Mainframe-As-A-Service

$1,135,300

To continue mainframe services that help simplify operations, reduce risk, and refocus on innovation

$78,100

To support mainframe security information and event management (SIEM)

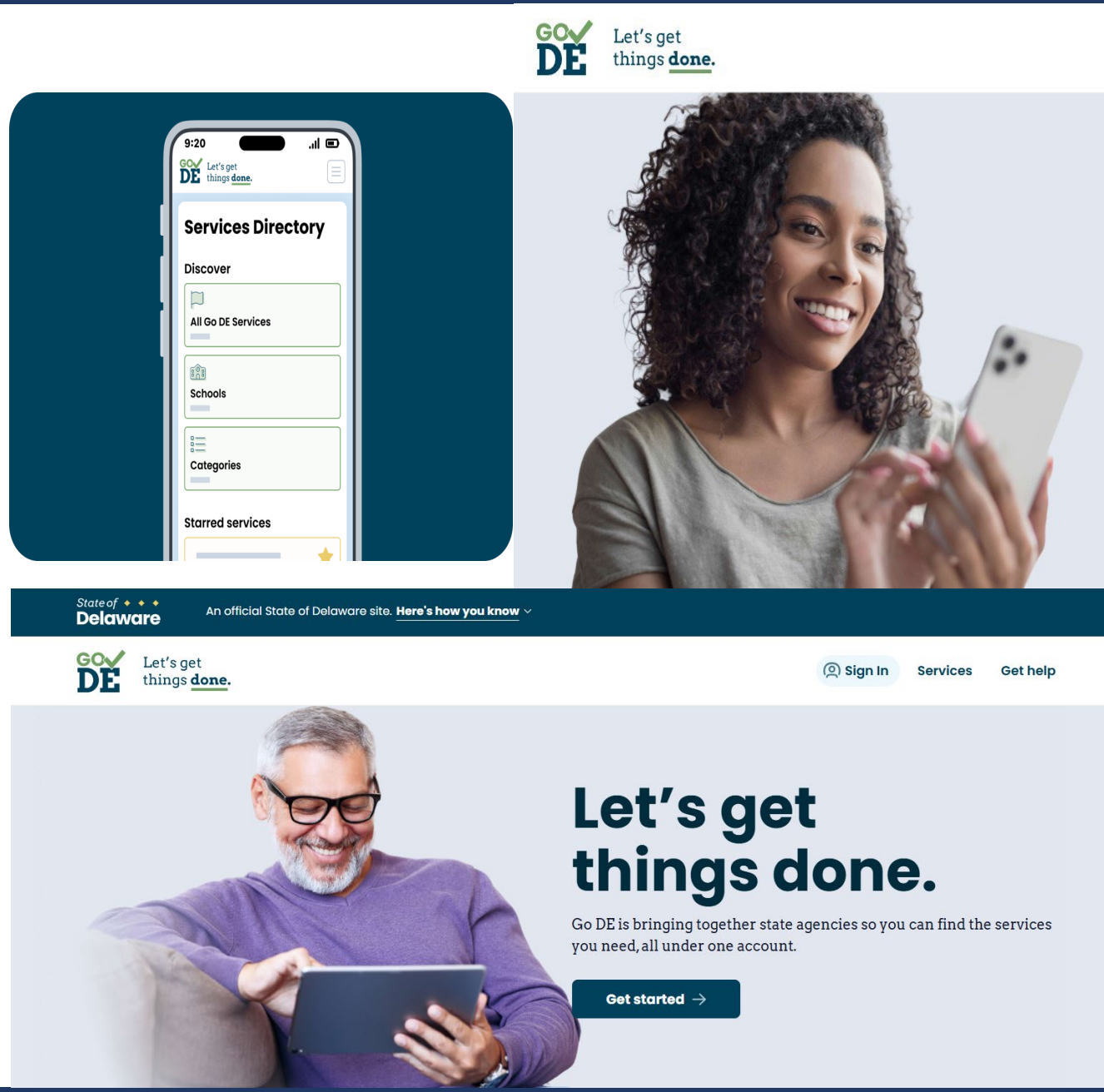
Go DE/Digital Government

$1M

Contractual services to maintain/expand Go DE

$599,400

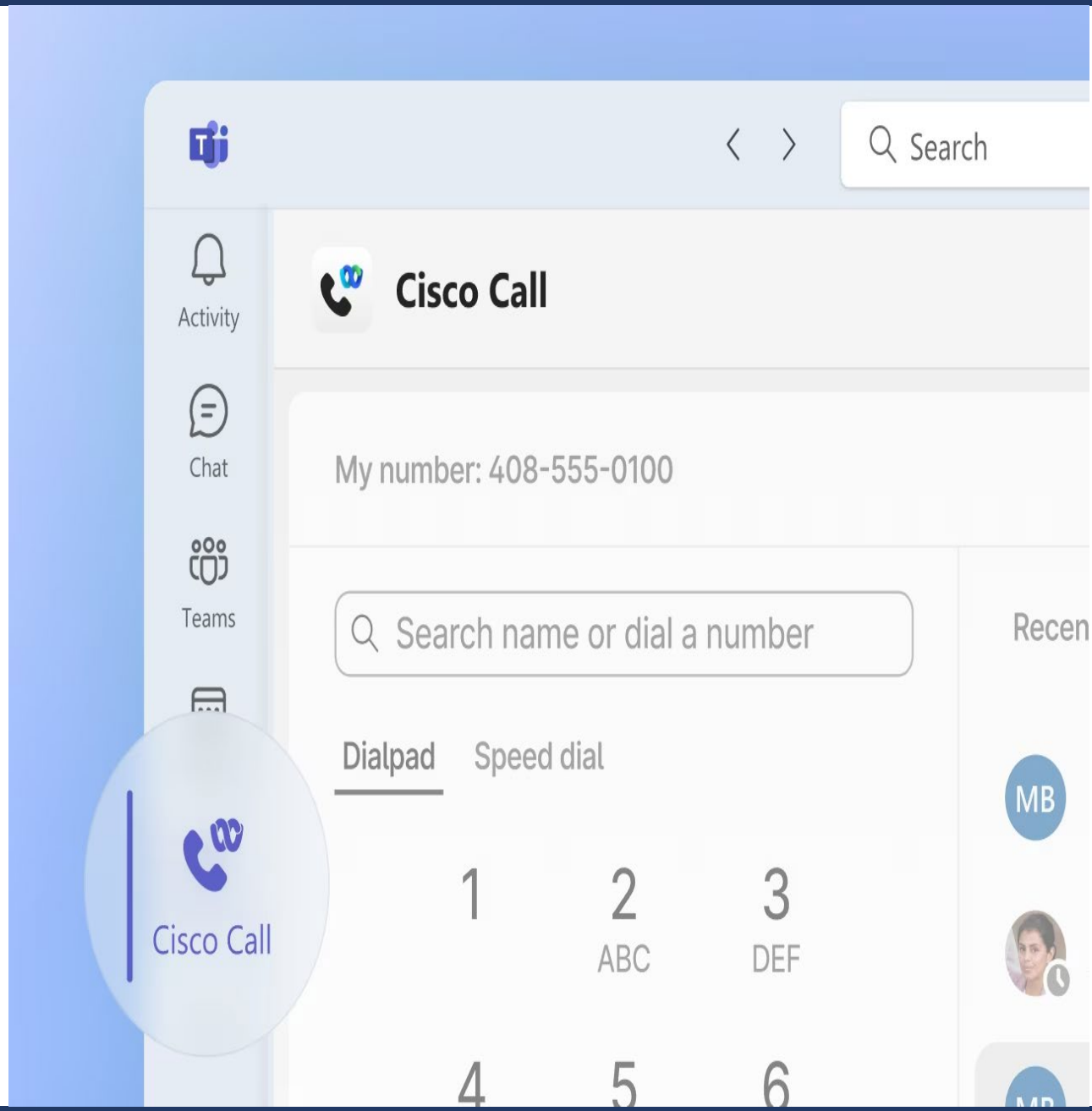
Go DE security



Cisco Voice & Network

$300,000

Annual operational costs include Cisco software licensing, cloud hosting fees, technical support, and system updates necessary to maintain security and compliance standards



Digital Accessibility

$575,000

To further Delaware's efforts in meeting federal digital accessibility requirements

Desktop-As-A-Service
(Citrix Private Cloud Licenses)

$64,700

Renewal of Citrix Private Cloud licenses to secure vital desktop services and remote access for State of Delaware employees

Meyer Administration Values

INTEGRITY

Actions speak louder than words - actions build trust. We will lead with transparency and accountability to ensure every decision serves the public good.

EFFICIENCY

Government should work smarter, not harder. We will eliminate waste, streamline services, and prioritize execution over excuses.

COLLABORATION

Lasting change requires teamwork. We will break down silos, build strong partnerships, and deliver solutions that work.

Thank you!