

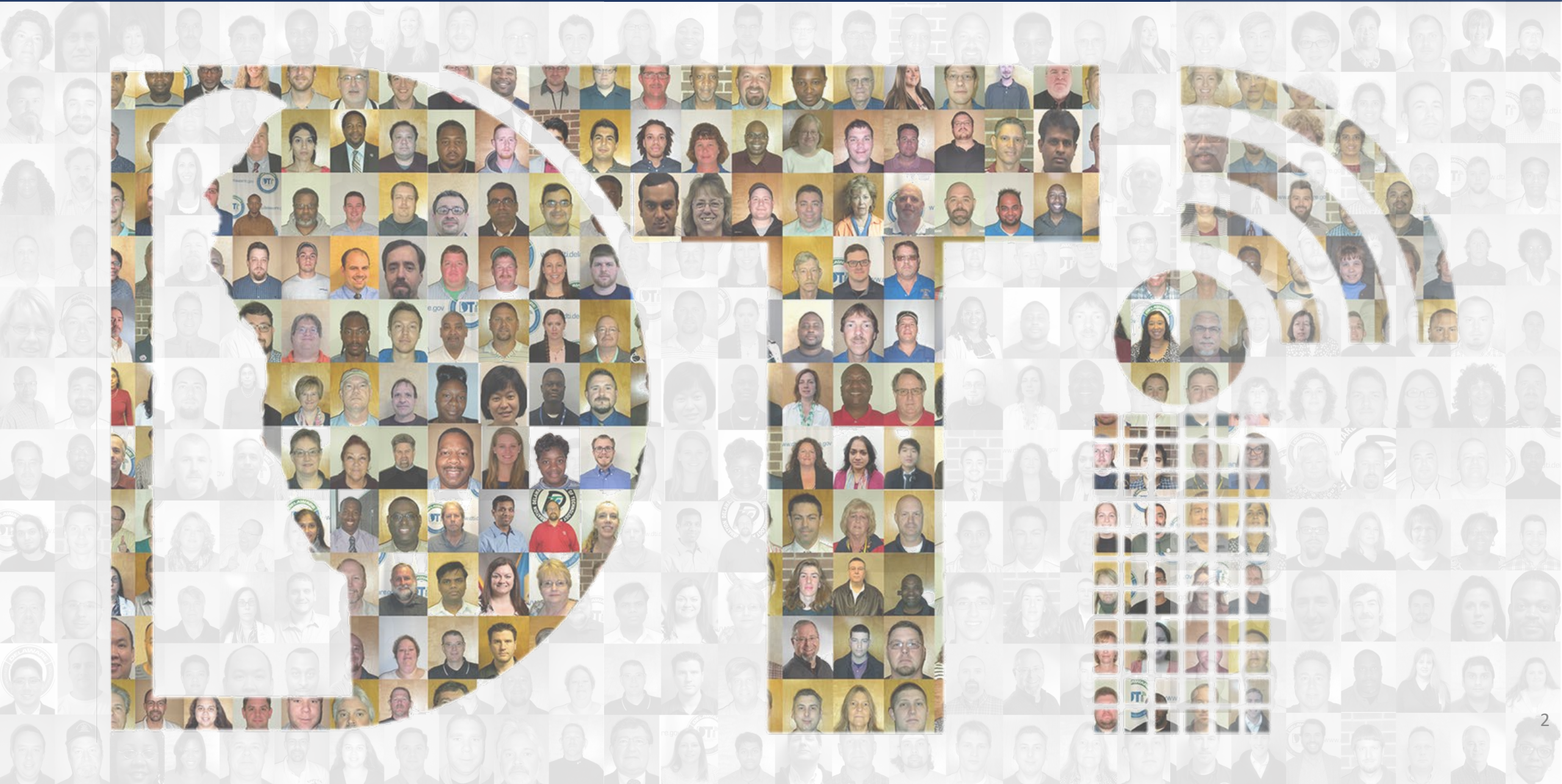


FY27 DTI Joint Finance Committee Hearing

Acting CIO Jordan Schulties

February 4, 2026

THANK YOU To Our Amazing Team...




What We Do...



- Cybersecurity and Incident Response
- Systems Engineering
- Telecommunications
- Data Center
- Enterprise Service Desk
- Desktop Support
- Output Management
- Vendor Management
- Applications Delivery
- IT Standards and Policies
- Open Data Portal
- FirstMap/GIS
- Cloud Services


- Enterprise Architecture
- Data Management
- Project Management
- Partner Services
- Change Management
- Broadband Office
- State Network
- Mainframe as a Service
- Business Continuity & Disaster Recovery Operations
- Digital Government (Go DE)






Managed

11.6K Computers
8K Phone Consumers
4,525 Switches
1,502 APs



56Gbs

of
Data/Sec Traveling on
State Network to
~700 Buildings




295M

Inbound
State And K12 Emails
79M Outbound



4.6B

Average Cyber Events
Ingested
Across the State **Per Day**




48K

HRMS/PHRST
Self Service Users




Microsoft Teams

21M Chats
360K Meetings
209K Calls




State Network Availability

99.8%




\$8.2M

in
transactions, **11,800**
unique users,
85 applications




350

Open Data Portal
Sets Available



80,859

Service Desk
Interactions




14M

Pages Printed;
101K Checks



150+ IT Projects

in Flight at Any Given
Time



12.5M

FirstMap Views
(Location Intelligence)



FY 2025

Year in Review

Keeping Delaware Running
on Technology 24/7/365!

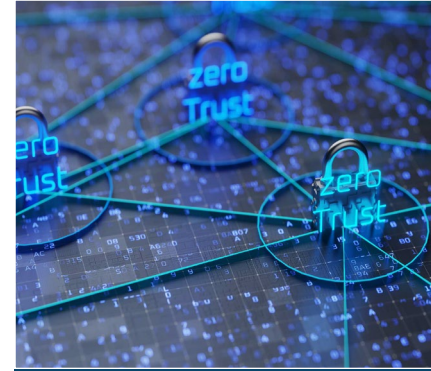
FY26 Highlights



Email Security
Modernization Complete



Server Migrations



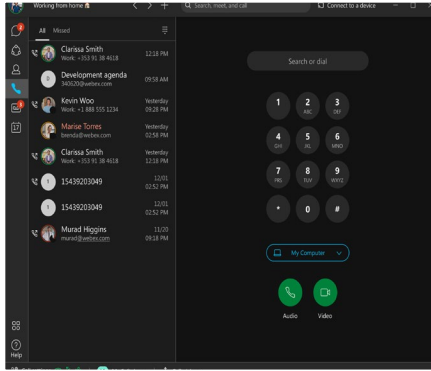
Zero Trust Pilot Program



Go DE Digital Government
Platform



Data Center
Improvements



WebEx Migration

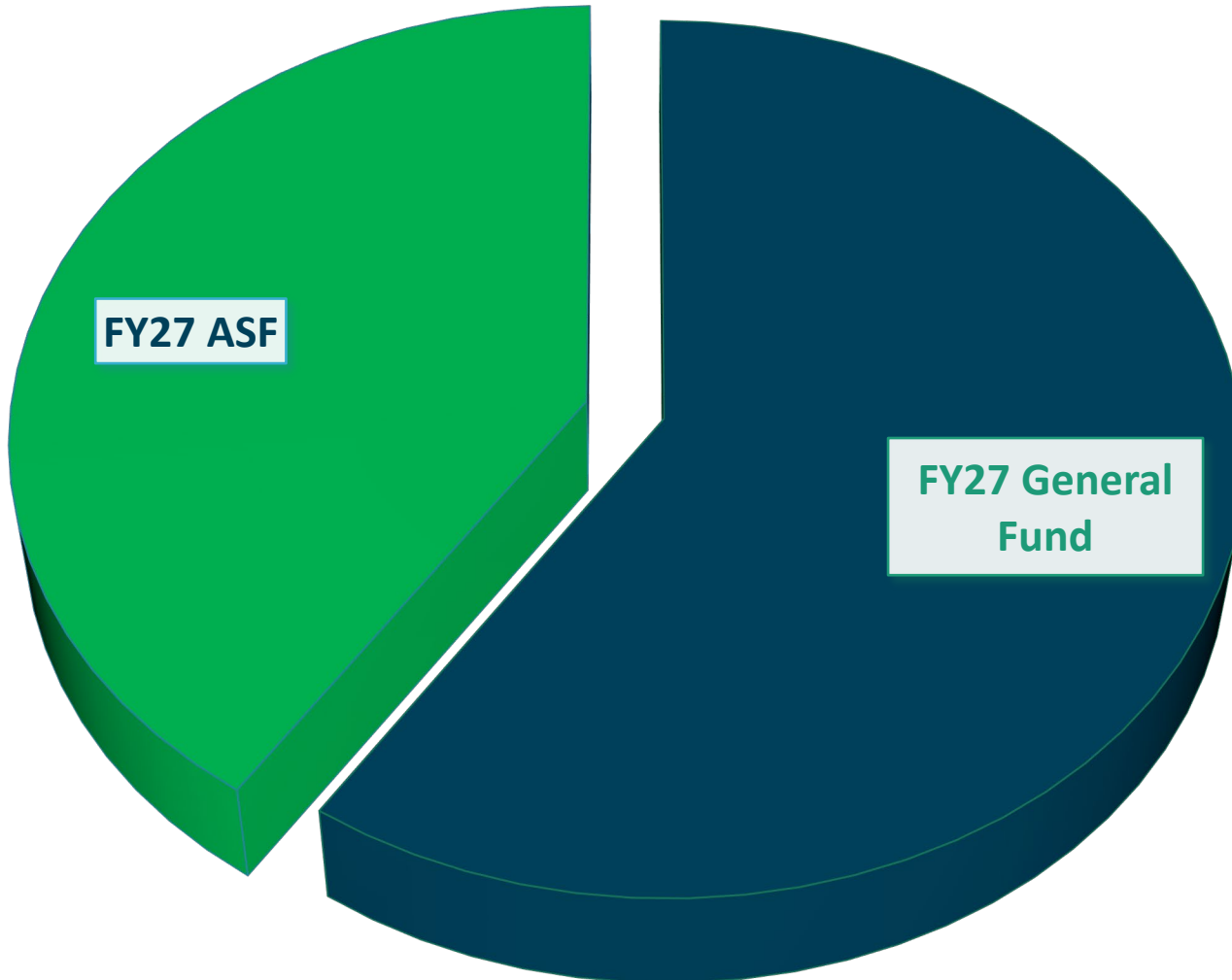


Security Incident & Event
Management



Privileged Access
Management (DTI)

FY27 Governor's Recommended Budget



FY27 General Fund
\$69,287,000

FY27 ASF
\$48,758,000

FY27 Governor's Recommended General Fund Operating Budget

FY26 General Fund Base Budget	\$61,454,600
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FY27 Request to Support:

Personnel Contingency	\$765,400
Base Adjustment	\$7,209,700
Reduction in User Accounts	(\$142,700)

FY27 General Fund Budget Request	\$69,287,000
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State Cloud Infrastructure

\$1.2M

State Cloud Infrastructure
(DTI public and private cloud
services)



Cybersecurity

\$1.563M

Zero Trust Network Access

\$453,000

Privileged Access Management

\$400,000

Security Information and Event
Management (ASF)

\$448,600

Email Phishing Tools
(\$361,500 ASF/\$87,100 GF)

\$145,000

Endpoint Detection and Response

\$9,000

Statewide COOP Exercise



Mainframe-As-A-Service

\$1,135,300

To continue mainframe services that help simplify operations, reduce risk, and refocus on innovation

\$78,100

To support mainframe security information and event management (SIEM)



\$1M

Contractual services to
maintain/expand Go DE

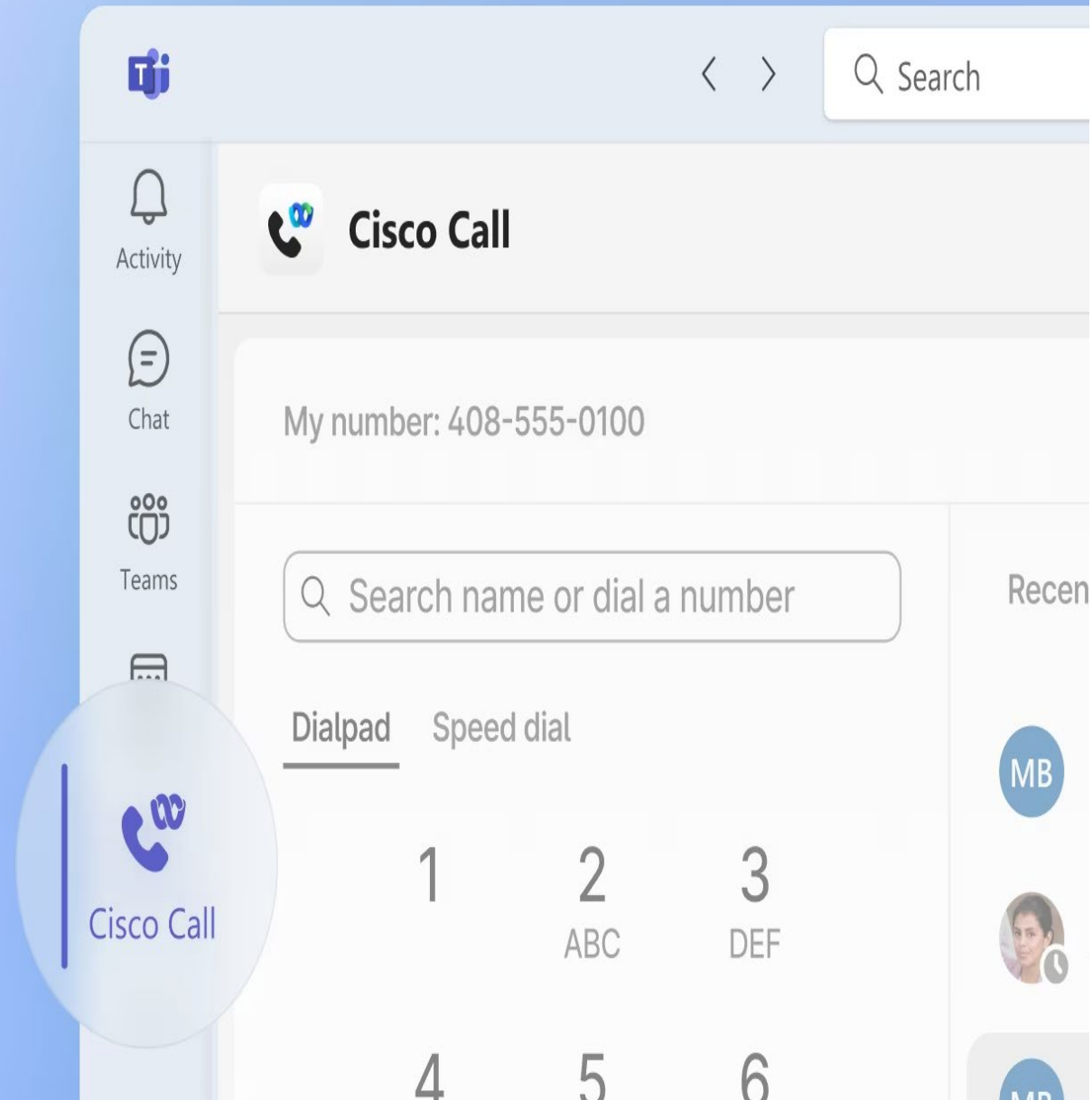
\$599,400

Go DE security

The image shows a composite of the Go DE digital government interface. At the top right is the Go DE logo with the tagline "Let's get things done." Below this, on the left, is a smartphone displaying the "Services Directory" app. The app screen shows a "Discover" section with categories like "All Go DE Services", "Schools", and "Categories", along with a "Starred services" section. To the right of the phone is a woman with curly hair smiling while holding a smartphone. Below these elements is a dark blue banner for the "State of Delaware" website, featuring the text "An official State of Delaware site. Here's how you know" and a dropdown arrow. Underneath the banner is the website's header, which includes the Go DE logo, the tagline "Let's get things done.", and navigation links for "Sign In", "Services", and "Get help". The main content area of the website features a large image of a man with a beard and glasses sitting on a couch and using a tablet. To the right of the image is the headline "Let's get things done." followed by the text "Go DE is bringing together state agencies so you can find the services you need, all under one account." and a dark blue button labeled "Get started" with a right-pointing arrow.

\$300,000

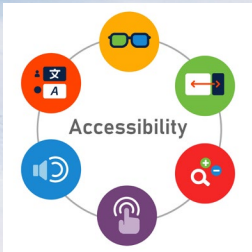
Annual operational costs include Cisco software licensing, cloud hosting fees, technical support, and system updates necessary to maintain security and compliance standards



Digital Accessibility

\$575,000

To further Delaware's efforts in
meeting federal digital
accessibility requirements



Desktop-As-A-Service (Citrix Private Cloud Licenses)

\$64,700

Renewal of Citrix Private Cloud licenses to secure vital desktop services and remote access for State of Delaware employees



Meyer Administration Values

INTEGRITY

Actions speak louder than words - actions build trust. We will lead with transparency and accountability to ensure every decision serves the public good.

EFFICIENCY

Government should work smarter, not harder. We will eliminate waste, streamline services, and prioritize execution over excuses.

COLLABORATION

Lasting change requires teamwork. We will break down silos, build strong partnerships, and deliver solutions that work.

Thank you!

